

Omnissa Mobile Client Instructions

Connecting to Your Virtual Desktop

Omnissa Horizon Client on your phone or tablet (iPhone, iPad & Android)

This guide shows you how to install the Omnissa Horizon Client on your mobile device and connect to your virtual desktop or applications. Installing the app is different on Apple and Android devices, so **Step 1 is split** — follow the part for your device. Every step after that is the same.

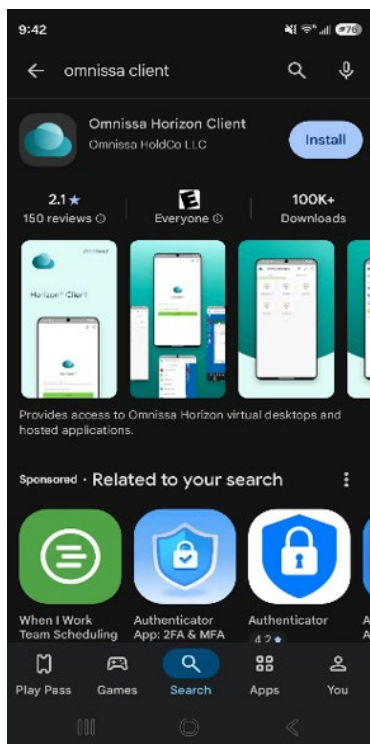
What you'll need

- An iPhone, iPad, or Android phone or tablet, with internet or Wi-Fi.
- Your Horizon server address: apps.chs-mi.com
- Your work username, password and SecureID (MFA).

Step 1. Install the app (choose your device)

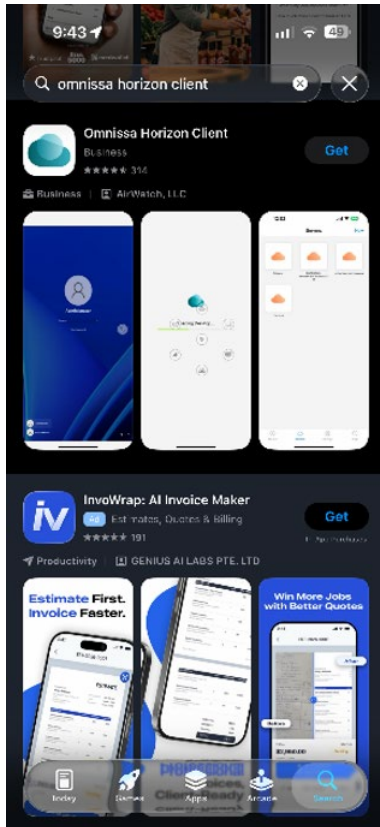
1A — iPhone or iPad (Apple App Store)

1. Open the **App Store** on your device.
2. Tap **Search**, type **Omnissa Horizon Client**, and search.
3. Tap **Get**, then confirm with Face ID, Touch ID, or your Apple Account password. Wait for it to finish installing.



1B — Android (Google Play Store)

1. Open the **Google Play Store** on your device.
2. Tap the search bar, type **Omnissa Horizon Client**, and search.
3. Tap **Install** and wait for it to finish.

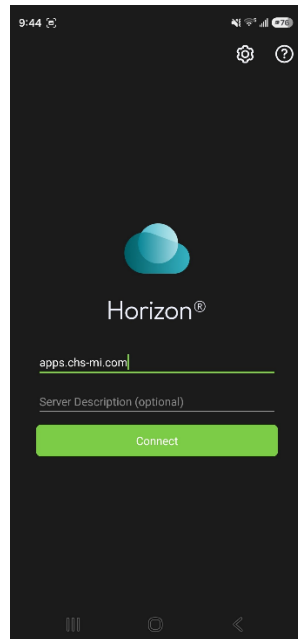


Step 2. Open the app

Once installed, tap **Open**, or find the **Omnissa Horizon Client** icon on your home screen and tap it. Accept any first-run prompts (for example, allowing notifications).

Step 3. Add your server

Tap **Add Server** (it may show as a + button or read “New Server”).



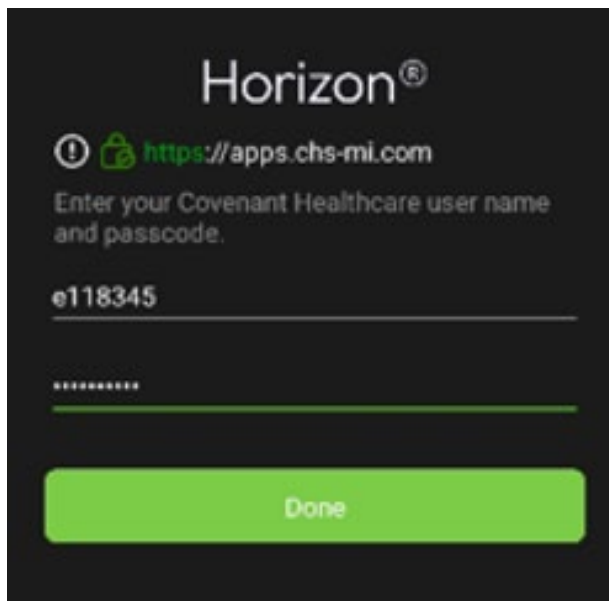
Step 4. Enter the server address and connect

Type your server address exactly as shown: apps.chs-mi.com

then tap **Connect**

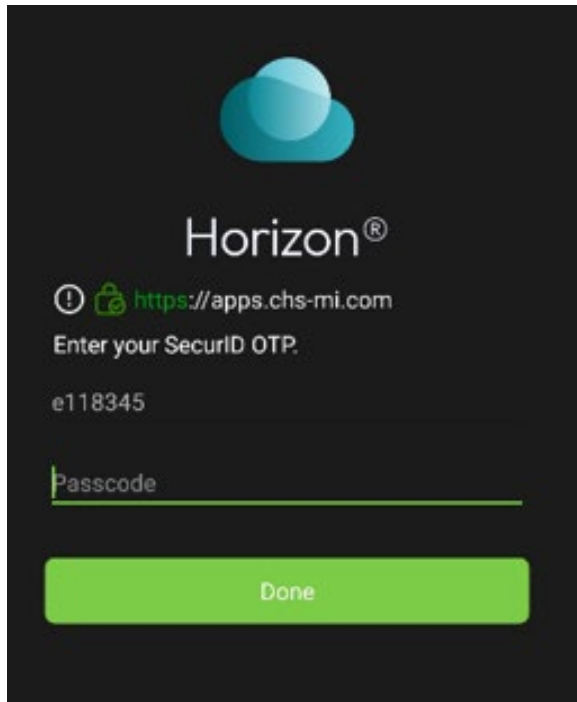
Step 5. Sign in

Enter your work **username** and **password**, then sign in. If multi-factor authentication is required, approve the prompt (on the same device or your second device).



Step 6. MFA

Enter your SecureID One Time Passcode (OTP). This is found on your SecureID MFA App. If you do not have MFA, please go to this link for more information: [For Employees | Covenant HealthCare](#)



Step 7. Launch your desktop or application

After signing in, you'll see the desktops and applications available to you. **Tap** the one you want to open it. You're connected!

