

PROGRAMS AND ACTIVITIES OF COVENANT HEALTHCARE FOUNDATION

In this digital age, it is easy to forget that behind every article we read, video we watch, text we send, and email we reply to, there is a person who is impacted. This issue is dedicated to the faces behind the work of Covenant and Covenant HealthCare Foundation.

Steven's "I donate because I choose to do it. Covenant is special because without highly trained doctors and nurses I would not be alive today." SEE PAGE 3...

The "Face Value" of Covenant Kids

Faces

FORY

FOCUS ON

Picture the face of a newborn baby born lying in an isolette at the Covenant Regional Neonatal Intensive Care Unit (RNICU). Brand new, possibly born a little early, with some complications that may require an x-ray. Although it may be medically needed, the last thing a nurse or doctor wants to do is move this fragile baby. Thankfully, with funding from Covenant Kids, the RNICU can keep this baby comfortable in his/her isolette for this procedure.

The DRX Revolution Carestream is a portable x-ray room on wheels. This machine was purchased specifically for the RNICU and stays on the unit to be used multiple times per day. Benefits of using this machine for our tiniest patients include reduced radiation exposure, more accurate images, immediate results at the bedside on a full screen, plus it's all digital. Staff shared that babies do not have to be moved at all. They lay comfortably on their mattresses while the x-ray is being taken, using a special plate that slides under the isolette.

Laura, a radiographer who routinely uses this machine, shared how special it is to have such a wonderful piece of equipment for our neonates. "The image is instant, on a screen ... right there. No film, no dark room with the possibility of waiting hours for results. The digital guality allows us to magnify and sharpen the picture, we can even adjust the lighting for better clarity. If an x-ray needs to be retaken, we can do it immediately."

RNICU Nurse Educator Erin Van Loo echoed those thoughts, "We love having this machine! Covenant Kids purchasing this piece of equipment has made a huge impact on the quality of care given to our babies. We've always proved great care. Now when a baby needs an x-ray our team of nurses, doctors and radiographers can quickly assess the infants needs and immediately take action."

LEFT Laura, Radiographer, uses the portable x-ray machine in the RNICU.

covenant



Extraordinary care for every generation.

- Saturday, April 22, Noon 6 pm
- Watch it on WNEM TV5
- Call 1.855.475.KIDS to make a pledge
- Join us for all the fun at the Mid-Michigan Children's Museum

Showcasing extraordinary care for kids.

The Covenant Kids Telethon highlights the extraordinary care Covenant provides for kids in our region — and helps raise money to continue our work for kids on into the future. Please donate today so that we may care for children tomorrow. More information at www.covenantkidsmi.com

OUR MISSION

The Covenant HealthCare Foundation is established to support the Covenant Medical Center by accepting gifts and providing stewardship of charitable funds received from the Covenant HealthCare constituency.



TOP PHOTO Please check out the beautiful new donor wall that was installed in the entrance of the Cooper campus in February. The new location has greater visibility and gives our generous donors more recognition.

COMMENTS FROM THE DIRECTOR

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In this edition of our newsletter, we have chosen to highlight the many faces who contribute to the Covenant HealthCare community — donors, patients, volunteers, and employees (former and current). These folks are woven into the fabric of our organization.

In December, Covenant HealthCare Foundation hosted our holiday reception for Second Century donors. It is one way for us to express our appreciation for the support we receive from our donors. At the end of December, the Foundation said farewell to 2 of our staff. Sue Beagle, our Foundation assistant, and Ken Cichewicz, a major gifts and planned giving officer. Both retired from Covenant HealthCare on December 30. Sue's career with Covenant spanned 38 years, with her last eight years being in the Foundation. Ken had been with Covenant Foundation for six years. Just as we were fortunate to have Sue and Ken work with us, we are equally fortunate to have highly qualified and energetic new staff members in Renee Graham and Carrie Schultz. Carrie came to us from Child and Family Services, while Renee had most recently worked for the regional Girl Scouts' office. You will read more about our 2 retirees elsewhere in this newsletter.

In February, we installed our new donor wall in the entrance to the Cooper campus. Our previous donor wall had reached maximum capacity (what a wonderful problem!). We wanted the new donor wall to have greater visibility, as well as provide proper recognition of the many generous individuals and businesses who have contributed to Covenant's culture of caring. While we think the final result turned out well, we acknowledge that we may be slightly biased. Please check out this addition to the Cooper entrance the next time you are on our campus.

The next couple months will be focused on the younger members of our Covenant community. April 22 will be the 8th Covenant Kids Telethon, broadcast from the Mid-Michigan Children's Museum. If you are out and about that day, please feel free to join us between noon and 6:00 pm. Sunday, April 30th brings about Go the Extra Mile for Covenant Kids. This event results in hundreds of folks coming out to walk or run in support of Covenant's pediatric services. As always, 100% of the money donated to Covenant Kids goes to support medical care for our youngest, most vulnerable patients.

In May, we will present 14 scholarships to deserving high school seniors, many of whom will be going into a medical field. Additionally, we will present scholarships to employees who are looking to further their education in the medical field. From the feedback we have received over the years, the attendees always enjoy hearing the accomplishments of the scholarship winners.

Thank you for being one of the faces of Covenant. Whether you are a volunteer, a donor, patient, or employee, you have helped create our community of caring. As we progress into spring, I wish you sunny days, warm weather, and gentle breezes.

Cheers!

ard Cottrell



NEW FACES

December 19, 2016, Renee Graham, our new Administrative Associate at the Foundation came aboard, taking on the role of Sue Beagle.

Renee is no stranger to the non-profit sector, bringing a decade of experience in office administration. She is eagerly looking forward to working with the staff to provide the best possible service and experience to all our "Covenant HealthCare Foundation families." Renee especially enjoys delving into new and ever-evolving computer programs and is enjoying learning all the software components and the functions of the office.

For many years, Renee has been active in community volunteer work; delighting in donating her time and talents to help others. With her background in organizing and running events, she looks forward having fun while working on the Covenant Kids Telethon in April and the Red Carpet events in August.

One of the most rewarding benefits of her position is getting to see what a difference Covenant HealthCare makes in the lives of the people in the community. Renee says, "Not only does Covenant HealthCare provide 'extraordinary care for every generation', but the ripple effect of what the whole system does extends to so many other areas in the community. Being a small part of enhancing lives is very rewarding and puts a smile on your face."

Renee is passionate about customer service, so if you have a question or need, she would be pleased to assist you. She can be reached Monday through Friday from 8:00 am to 4:30 pm at 989.583.7600 or via email at renee.graham@chs-mi.com.

FOUNDATION NEWS

Steven's Story continued from page 1

While speaking with volunteers at the Covenant Cooper Campus, Carrie Schultz was approached by Steven Killinger. He stated he needed her help. Being very new in her role as Major Gift & Planned Giving Officer with Covenant HealthCare Foundation, Carrie remembers smiling and assuming Steven probably needed to speak with one of the volunteers. He told Carrie the staff asked him to speak to her and she smiled and offered to help him with whatever she could. He had a very persistent and passionate way about him and said "I want to give back to Covenant HealthCare."

Carrie learned two years prior Steven had been brought by ambulance to the Covenant Emergency Care Center. At the time of his visit, he was dealing with multiple injuries and learned he would need surgery. "Before I went into surgery I couldn't speak, I was intubated," Steven shared. "I was moving my fingers like I wanted to write something, so the staff gave me a paper and pen to write and what I wrote down was I love you to my family." Steven was unsure if he would see his family again.

It was a long road, but he did see his family again.

After surgery Steven was placed in intensive care, and was then moved to a regular room where he was bedridden most of the time. As soon as his physician gave the ok, Steven began rehabilitation. Within 4 days he was using a walker and taking small steps. The staff monitored his progress and were surprised at his rapid recovery. "I wanted to walk to the total end of the hallway but the staff always put my medical care first. They stopped me to prevent further injury," Steven said. After almost two weeks in inpatient rehabilitation, he was able to go home.

When asked why he donates, Steven said, "I donate because I choose to do it. Covenant is special because without highly trained doctors and nurses I would not be alive today. The emergency room is important because most people will need to go to the ER at some point in their life. The Covenant Foundation is important because it supports Covenant and the hospital."

According to Steven, "The greater Saginaw area has many hospitals but Covenant leads in expertise, professionalism, and heroism. If you have the opportunity to donate time, money, or support please let the Covenant Foundation know."



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SAYING FAREWELL TO FAMILIAR FACES...

SUE BEAGLE

Sue Beagle began working as a ward clerk for St. Luke's Hospital in November of 1978. Since then, she has worked in a variety of positions throughout the hospital. For over two years, she floated between emergency room, outpatient services, and the recovery room. Following that period, Sue settled into the Cooper intensive care unit, working second shift for 10 years. Anxious to try something different, Sue spent some time in catering and in the kitchen. Physical therapy, medical records, MedExpress, the Resource Team, and Visiting Nurses were all stops on Sue's career path. Her final eight years were with the Foundation. "I've done everything but fix the air conditioning," Sue jokes.

Anyone who has spent time with Sue knows of her quirky sense of humor. In her world, laughter is an antidote to what ills you. She has been known to regale colleagues with tales of scuba diving adventures, baking experiments, and travel mishaps.

Sue's baking skills are well-known. For the first few years of Covenant Kids Telethon, she created the Covenant Kids cookies sold in Covenant Gift Shops to support Covenant Kids. At Telethon time, she continues to create butterfly cookies for Telethon families to enjoy. The Foundation staff became quite accustomed to tasting Sue's baking experiments, which were always a welcome treat.

In her retirement, Sue looks forward to travelling and doing some renovation work on her condo. Her love of baking will be further developed as she studies cake decorating with spun sugar. Frankly, the Foundation staff is still available to taste test those experiments.

We wish Sue well in her well-deserved retirement and look forward to hearing about her latest adventures. Thank you, Sue, for your dedication to Covenant!



KEN CICHEWICZ

Ken Cichewicz recently retired from Covenant HealthCare Foundation after working for approximately seven years with major gifts and planned giving. When asked what he now misses about working for Covenant, Ken humbly said, "Pretty much everything; the mission, my co-workers, patient rounding and engaging with donors and corporate sponsors."

"I always enjoyed the challenge of securing sponsorships for Covenant Kids and Red Carpet." Both events have been a great success in raising many dollars to support Covenant's mission of extraordinary care.

Ken has been retired from Covenant Healthcare Foundation for approximately two months. The first part of his retirement he references as his "honeymoon phase." He has now joined the Osher Life Long Learning Institute at Saginaw Valley State University. The institute offers noncredit learning and travel opportunities for the over-50 population.

Over the years, Ken has become an avid cyclist and kayaker and recently accepted a part-time position with a local bicycle shop. He jokingly shared "I'm doing all the peddling and paddling I can get away with." His parting thoughts are "I wish Covenant Foundation continued success."



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FACES FROM THE PAST Scholarship Recipients: Where Are They Now?

CLASS OF 2004 – CARRIE PICHLA

Carrie graduated from Ubly High School in 2004, and went on to attend Ferris State University, pursuing a degree in Pharmacy. She has subsequently graduated from Ferris State with a Doctor of Pharmacy degree, and is working as a Managerial Pharmacist in southwest Michigan. Carrie was the recipient of the Covenant HealthCare Volunteers' scholarship, a \$2,000 award.



CLASS OF 2005 – PHILIP MCDONALD

Philip graduated from Saginaw's Heritage High School in 2005. He went on to attend Wayne State University, pursuing a pre-med curriculum. He has subsequently graduated from Wayne State and is a physician in the Detroit area. Philip was the recipient of the Covenant HealthCare Foundation scholarship, a \$2,000 award.



Covenant HealthCare Foundation takes great pride in offering funds to help students and employees further their education through the High School Scholarship program, Nursing scholarships, and the Zeile awards. We look forward to announcing the 2017 scholarship winners at the Foundation's May 3 Second Century dinner.

CLASS OF 2006 – TREVOR HUNTER

Trevor graduated from Essexville's Garber High School in 2006, and went on to attend the University of Michigan, pursuing a degree in Electrical Engineering. Trevor was the recipient of the Covenant HealthCare Legal Dependent scholarship, a \$2,000 award. He tells us, "The scholarship helped me to continue to pursue my degree in Electrical Engineering.

The University of Michigan is a well-respected engineering school, and therefore is not cheap! The scholarship went a long way in making sure that I could continue to afford the tuition. 2006 was my freshman year, so I knew there were many tuition bills to come. I finished my degree in 2010 and went on to a career in the United States Air Force, first as a Developmental Engineer working in flight test, and now as a pilot flying F16s."



RENEE BOOTZ • 2013 NURSING SCHOLARSHIP RECIPIENT

Renee began her employment with Covenant in 1996, starting in the Critical Care area. She is currently the Patient Services Manager on Harrison 6 Main. In 2013, Renee received a Medical Staff \$1,000 Nursing Scholarship which she used to help further her education and obtain her MSN degree from SVSU in Education and Administration. She is incredibly involved in the Empower project, a program at Covenant to engage front-line staff in creating standardized processes and improving efficiency.

SAVE THE DATE: RED CARPET 2017 Thursday August 10 and Friday August 11

THURSDAY, AUGUST 10

RED CARPET PAR 3 CHALLENGE Back by popular demand, this event offers 18 chances at winning 18 prizes valued at \$1000 or more! Enjoy light breakfast and the practice range before a shotgun start and 18 holes. This fun-filled event is open to the first 28 teams who register!

CRUMPETS & CROQUET For those who want to be part of the daytime events, but golf is not your cup of tea, join us for a different cup of tea wearing your most festive attire! Women and men will have the chance to enjoy summer refreshments on the lawn, a delicious lunch and a round of croquet.

RED CARPET PREMIERE Enjoy a fun-filled evening of gourmet food and casino-style gaming events. Snappy casual dress for this blockbuster bash of blackjack, slot machines, with opportunities for auctions, raffles, door prizes, and more!

FRIDAY, AUGUST 11

PREMIERE GOLF CLASSIC This popular event features a full breakfast and practice range, followed by a shotgun start. Pick up pointers with your team while playing with a PGA golf professional. Dinner and awards banquet following golf.

For information on how to participate in or sponsor any of the Red Carpet events, call 989.583.7604 or visit www.covenanthealthcarefoundation.com



FACES OF THE FOUNDATION

WELCOMING FACES FRONT DESK STAFF WEAR MANY HATS

The Front Desk Staff and Volunteers at Covenant HealthCare are often the first faces you see as you enter our buildings. Their smiles and desire to help our patients provide that extra special touch to the patient experience at Covenant.

MEET MARYANN

Maryann Grnak is a Front Desk Receptionist at Covenant. She primarily works 2nd shift rotating among three of the Covenant Campuses.

In her words:

"As Front Desk Receptionists, we are the first impression for anyone entering Covenant. Providing proper eye contact, saying hello, and maintaining a smile on our face is a given when welcoming anyone who enters the front door. All patients are checked in, surgery and otherwise, to make sure they are registered, before sending or taking them to the correct location. Room numbers are checked for visitors and they also are directed or taken to their destination. The telephones are very busy and calls are directed to either patient rooms or the appropriate department.

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We are also the surgery liaison late afternoon through the evening hours, after the surgical waiting volunteer leaves for the day. We update families on the status of surgery patients, communicating with surgery, recovery room and the doctors.

We are listeners to those who need someone to listen to them. We console when we feel that is what someone needs. We wear many hats and frequently are described as detectives or problem solvers!"



ABOVE Maryann Grnak's role as a Front Desk Receptionist has her wearing many hats. She and her fellow receptionists are frequently described as detectives or problem solvers!

SAVE THE DATE! Go the Extra Mile for Covenant Kids

April 30, 2017 Start time 8 am Swan Valley High School www.covenantkidsrace.com

THE FACE OF GRATEFUL GIVING Meet Bob Brandt

I first met Bob Brandt in 2004, some 13 years ago. Bob was born and raised in Saginaw and attended Saginaw High School. After High School, Bob went to work for General Motors, pursued some further education, and worked for a brief time for the C&O Railroad.

In 1966, Bob became a Michigan State Police Trooper and served the state of Michigan for 25 ½ years, retiring in 1992.

After not feeling well, Bob came to Covenant in 2001 and subse-

quently underwent successful heart by-pass surgery. Thus began Bob's association with Covenant.

Being a grateful patient, Bob has been an Annual Contributor to Covenant's Annual Fund for the past 16 consecutive years, designating his gifts for the Cardiac Care Fund. On every anniversary of his by-pass surgery for the last 16 years, Bob has sent a note of thanks to Covenant's Cardiovascular Department indicating his appreciation for the great care that he received.

by Tom Mueller

In 2008, Bob expressed interest in establishing a Planned Gift for Covenant – money that would come from his estate at the time of his passing. Because of his gratefulness for the care that he received and because of his ongoing interest in seeing that others receive the same outstanding care that he received, Bob has designated a portion of his estate to be directed to the Cardiology Department at Covenant.

Thank you, Bob!

If you, or anyone you know, would like to receive information as to how to include Covenant HealthCare in a will or trust, please contact Tom or Carrie at Covenant HealthCare Foundation.



ABOVE Considering gifting options for Covenant HealthCare? Tom Mueller and Carrie Schultz, Major Gifts and Planned Giving representatives, can provide valuable guidance and advice!



where great stories begin™

SUPPORTING OUR YOUNGEST FACES **Promoting Healthy Futures Through Reading**

Reach Out and Read is a nonprofit organization that gives young children a foundation for success by incorporating books into pediatric care and encouraging families to read aloud together.

Reach Out & Read is a nonprofit organization that gives young children a foundation for success by incorporating books into pediatric care and encouraging families to read aloud together. The American Academy of Pediatrics recommends early literacy promotion as an essential component of pediatric care.

The Covenant HealthCare Foundation Reach Out & Read Program provides books to ten participating local clinics. Our program is coordinated by our volunteer, Colleen Albosta. Colleen orders, labels, and distributes new books to clinics, as needed. The first five years of a child's life are a critical window for brain development. Providing books at each well-child visit is an effective way to encourage families to read and engage with their child every day. Colleen is a vital part of providing area physicians the resources they need to help prepare local children to achieve their potential. She says, "It is a pleasure to be a part of Covenant HealthCare's Reach Out & Read program. By promoting literacy in our children, we are taking steps to build healthy communities for our future."

Thank you for your service and dedication, Colleen!

RIGHT Colleen Albosta is a vital part of providing area physicians the resources they need to help prepare local children to achieve their potential.



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Gift Shops Salute Volunteers

You will see many volunteer faces in the three Covenant Gift Shops. When you ask volunteers what the most rewarding part of the role is, they sound similar to:



DONNA DUBY

Donna shared that volunteering with Covenant gives her purpose to help others. "Everyone is supportive and values you as a volunteer." She meets many people and enjoys working with everyone on the third floor and in the Gift Shop of Mackinaw. "It's great being able to help others feel good and it gives me a good sense of helping."

Tim Schultz, Manager of the Gift Shops, says "Thank you to all the volunteer faces who help make the gift shop experiences extraordinary for all."

SUE MYERS

Sue shared that interacting with people is what keeps her coming back each week. "The people make my day! Being in the Harrison Gift Shop I get to interact with many happy people coming in to buy gifts for babies – it's great!"



ROGER SPANN

Roger shared that the friendliness of the Covenant employees and visitors while volunteering is what he enjoys the most. Just recently he ran in to someone at a public concert and she approached him saying, "You're the guy from the Covenant Gift Shop. You visited with me while I was waiting for a family member in surgical waiting and it really meant a lot to me."

A Variety of Volunteers

ABOVE, TOP TO BOTTOM Jim Conrad, Gladys Campbell and Simranjit Kaur (Sim)

Covenant HealthCare volunteers range from 16-96 and represent the communities we serve. Regardless of the duty, our volunteers provide an exceptional experience to those they encounter. In 2016, 500 individuals volunteered nearly 75,000 hours, assisting patients, visitors and staff with a variety of duties. While there are specific roles we look for volunteers to fill, we also look to match individuals' skills with opportunities within the medical center. There is ongoing recruitment for volunteer positions as popcorn chefs, in the gift shops, our McNally House shuttle, and mail delivery. If you or someone you know would be interested in volunteering at Covenant HealthCare, please contact Volunteer Services, 989.583.6040, volunteering@chs-mi.com. Interested individuals can apply online at www.covenanthealthcare.com by clicking on the "Giving" section.

MEET JIM. Every Monday morning, you will find Jim Conrad near the front doors of Covenant Cooper. He is ready to assist patients who need help finding their way within the hospital. His main job, however, is to shuttle patients between the McNally House and the hospital. The passengers in his vehicle are often moms with newborns in the Neonatal Intensive Care Unit or patients here for recurring treatments. Once per month, Jim will don an apron and sell delicious popcorn to hospital employees and visitors. In his spare time, Jim is an avid golfer, travels and enjoys spending time with his family.

MEET SIM. Students like Simranjit Kaur are an important part of Covenant HealthCare Volunteers. Sim spent two summers volunteering in Outpatient Surgery as part of our High School Volunteer Program. She assisted staff with cleaning rooms and providing refreshments to postsurgical patients. Now a University of Michigan freshman, Sim, is currently working at a Cancer Research Laboratory doing research on Ovarian Cancer with hopes of one day becoming an oncology physician. Covenant's High School Volunteer Program is open to all students 16 and older that possess a minimum grade point average of 3.0. Applications are accepted throughout the year and the program runs June-August of each year. Students must be able to commit 40 hours of volunteer service.

MEET GLADYS. If you would ask Gladys to describe herself in three words, it would be cheerful, faithful and social and we completely agree. Every Tuesday morning, Gladys helps take visitors and patients to their destinations throughout 700 and 900 Cooper and she helps discharge patients. Many days, she walks approximately 3-4 miles during her four-hour shift. In her younger years, Gladys wanted to be a nurse, but when she got out of high school during the war, jobs were plentiful and she ended up working in the factory. After retirement, she decided to follow her original passion of helping people in a hospital setting. Covenant is blessed to have people like Glady as part of our family of Volunteers!

Volunteers like Glady, Jim and Sim are a small representation of who we are. Volunteers serve in 40+ different areas around Covenant. While most volunteers are here during business hours, some areas like our neonatal unit provide volunteer service 24 hours/day, 7 days/week. It is that type of commitment that allows Covenant Volunteers to provide extraordinary care for every generation.





FAR LEFT We love when Covenant Retirees like Myrna Genigeski come back as Volunteers. Myrna volunteers at the Harrison Information Desk after working 17 years in Patient Services.

LEFT Covenant is currently recruiting for additional popcorn poppers. Chefs like John Kovach and Brent Gaertner bring smiles to each customer they meet.



Extraordinary care for every generation.

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CALENDAR



APRIL



7TH ANNUAL COVENANT KIDS TELETHON • WNEM TV5

30

8TH ANNUAL GO THE EXTRA MILE FOR COVENANT KIDS 1 MILE FUN RUN/WALK, 5K WALK/RUN, HAND CYCLE HALF MARATHON

AND HALF MARATHON RUN







AUGUST



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COVENANT HEALTHCARE

FOUNDATION STAFF

CAROL COTTRELL Director 583.7601

HEATHER APPOLD Coordinator Front Desk/ Volunteer Services/ Covenant Kids 583.4166

RENEE GRAHAM Administrative Associate 583.7600

SARAH KNOCHEL Manager Front Desk/ Volunteer Services 583.6048

KAREN LUPLOW Foundation Associate 583.7604

TOM MUELLER Major Gifts and Planned Giving 583.7603

CARRIE SCHULTZ Major Gifts and Planned Giving 583.7607

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