

# MAKING A *difference*

PROGRAMS AND ACTIVITIES OF COVENANT HEALTHCARE FOUNDATION

## INFANT TRANSPORT ISOLETTE WILL TRANSPORT BABIES ACROSS MICHIGAN'S NORTHEAST & THUMB REGIONS



For more than 40 years, families in the Great Lakes Bay Region and beyond have relied on Covenant HealthCare to provide the highest level of newborn care. This year, Covenant Kids Week and the Covenant Kids Gala will support the purchase of a state-of-the-art infant isolette transporter. This equipment will provide the safest method for bringing premature babies and sick infants to Covenant from regional hospitals who rely on the specialized equipment and advanced training Covenant offers. The new transporter can be used in the LifeNet Helicopter and is compatible with MMR's updated ambulances.

"The RNICU would greatly benefit from a new AirBorne Transport Incubator in order to provide the region with critical care of our tiniest patients. This equipment will allow us to provide sick babies with the special equipment needed to survive, including high frequency ventilation and inhaled nitric oxide." Staci Boyke, Covenant HealthCare Transport Team Coordinator explains. "Every year, we transport 150-160 babies from outlying hospitals to Covenant, covering 17 counties in the region. The Airborne Transport Incubator is an essential part of each transport, and the purchase of this unit would be a tremendous impact on the care that we provide."

### COVENANT HEALTHCARE IS THE REGION'S CHILDREN'S HOSPITAL, IN PROVIDING HEALTH CARE TO CHILDREN THROUGH THE FOLLOWING SERVICES AND MORE:

- Level III Regional Neonatal Intensive Care Unit (RNICU) offering the highest level of critical care for neonatal infants
- The only Pediatric Intensive Care Unit (PICU) serving mid-Michigan and the northern lower Michigan region designed to care for critically ill infants and children through the age of 17
- ACS-Verified Pediatric Trauma Center – one of only seven in Michigan verified to care for the whole family in an emergency
- Region's only Child Life program
- Community-based urgent care through MedExpress
- Extensive clinical programs for children (autism, diabetes, rehabilitation, cardiology, and more)

Visit [www.CovenantKidsMI.com](http://www.CovenantKidsMI.com) for information on Covenant Kids.

## YOU'RE INVITED! SEE PAGE 3 FOR MORE ABOUT COVENANT KIDS WEEK 2020!

### SPRING CHRYSALIS: A GALA FOR COVENANT KIDS

Join Covenant HealthCare Saturday, April 4 for the first-ever Spring Chrysalis: A Gala for Covenant Kids at Horizons Conference Center. This elegant black-tie affair will feature an outstanding nine-piece showband performing a vast musical selection, unique four-course meal, festivities and fellowship all while raising money for life-saving equipment for our region's tiniest patients.

Tickets for this fundraising event are \$200 per person and \$1,500 for a table of eight. Tickets and tables are available online or via phone at 989.583.7600.

**COVENANT**  
HealthCare

**3** GRATEFUL GIVING  
FUNDRAISING SUCCESS

**4** EYE ON THE PRIZE  
HOSPITAL & STAFF RECEIVE  
AWARDS & RECOGNITION

**6** CANINE COMFORT  
CARE AND COFFEE  
WELL-RECEIVED BY STAFF!

**7** VOLUNTEER UPDATES  
WE NEED YOU!



## OUR MISSION

Covenant HealthCare Foundation supports the Covenant Medical Center by accepting gifts and providing stewardship of charitable funds received from the Covenant HealthCare constituency.



## COMMENTS FROM THE DIRECTOR

Each time I prepare to share thoughts for the Covenant Foundation newsletter, it feels as though I just wrote an article last week. So many new projects have been initiated in the past few months. They are all very exciting and will strengthen Covenant's mission of Extraordinary Care for Every Generation.

In the next few weeks, we will be rolling out a hospitality cart for our pediatric units. This is sponsored by Ronald McDonald House Charities and local McDonald's restaurant owner-operators. The cart, which is designed to look like a Ronald McDonald Hospitality House, will contain beverages, food items, and personal care items. The items on the cart are provided by Ronald McDonald House Charities, although other groups and individuals may also provide items for the carts. This cart will visit the Regional Neonatal Intensive Care Unit, Pediatric Intensive Care Unit, and the Pediatric Unit of the hospital, making items on the cart available to parents, as well as staff, at no charge. The food items on the cart are not meant to replace a full meal, nor will there be hot food items, such as McDonald's French fries, on the cart. Parents are generally reluctant to leave their child alone when they are hospitalized. The food items on the cart will provide some nourishment for parents so that they do not need to leave their child's bedside to find food or beverages. The next time you visit a McDonald's restaurant, please consider leaving some change in the canister at the counter. All donations in the canisters are used for local projects such as the hospitality cart. We are deeply grateful to our friends at McDonald's on N. Michigan and in Frankenmuth, as well as Ronald McDonald House Charities, for making this wonderful project a reality.

Covenant HealthCare Foundation recently completed its Annual Giving campaign. We are very grateful to each of the donors who generously contributed to the campaign. Many of the donors designated their contribution to a specific service line within the hospital, while others stated, "please use this where it is needed most." Each of the donations is deeply appreciated and we are honored by the number of donors who chose to contribute their philanthropic dollars to Covenant.

By the time you read this, we will have hosted our second Covenant Kids radiothon with WIOG, 102.5 FM. We have tremendous appreciation for the staff of WIOG, particularly Nate and April, the on-air personalities, who generated the overwhelming response to last year's radiothon. I look forward to sharing those results with you in our next newsletter. Elsewhere in this newsletter, you will read about Spring Chrysalis, a fund-raising gala for Covenant Kids to be held on April 4. This event will be the culmination of Covenant Kids Week at WNEM TV5, running from March 30 to April 3. All monies raised from Covenant Kids Week at WNEM TV5 and the Gala, will go toward the purchase of very specialized life supporting equipment used aboard our LifeNet helicopter when transporting preemies and critically ill infants. I look forward to seeing many of you at this magical event at Horizons.

Whether you are a volunteer, a donor, patient, or employee, you have helped create our community of caring. As we progress into Spring, I wish you sunny days, warm weather, and gentle breezes.

Cheers!

Carol Cottrell

***So many new projects have been initiated in the past few months. They are all very exciting and will strengthen the Covenant's mission of Extraordinary Care for Every Generation.***





# COVENANT KIDS WEEK & GALA SUPPORT PURCHASE OF INFANT TRANSPORT ISOLETTE

**JOIN US DURING COVENANT KIDS WEEK MARCH 30 – APRIL 3**

The 2020 Covenant Kids campaign has a brand-new format. Tune in to Covenant Kids Week on WNEM TV5 from Monday, March 30 through Friday, April 3. Along with the weeklong focus on our Covenant Kids program, we will be hosting phone banks on Tuesday, March 31 and Thursday, April 2 during the evening news programs to raise money to purchase a critical piece of equipment, an infant transport isolette.

Help local children. Call in to the phone banks with your pledge during Covenant Kids Week on WNEM TV5 on Tuesday, March 31 or Thursday, April 2 between 5:00 and 6:30 pm. For more information about this year's Covenant Kids campaign or how you can sponsor Covenant Kids Week, please contact the Foundation at 989.583.7600.



## COVENANT HEALTHCARE FOUNDATION BOARD OF DIRECTORS

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## HONORARY BOARD MEMBERS

Donald J. Carlyon

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Jack Rummel

# Grateful Giving 2019 Supported by Community, Employees and Physicians

Covenant HealthCare Foundation recently completed the Grateful Giving campaign raising over \$200,000 which benefits numerous projects and programs at the Medical Center. The campaign was supported by the community, Covenant employees and physicians. The campaign gifts continue to provide the necessary funds to help achieve Covenant's goal of providing the extraordinary care that all have come to expect from Covenant.

Benefiting from monies raised are areas such the Hands of Hope and Family Comfort funds, Breast Health Center, the Cancer Care Center, Covenant Kids, Nursing Education, Scholarships, VNA, Spiritual Care, and Women's and Children's Services — just to mention a few.

Covenant HealthCare Foundation staff and Grateful Giving Advisory Board members would like to take this opportunity to extend a sincere THANK YOU to all who generously participated in this effort. Your participation is a truly a testimony to your commitment to quality health care in our community, not only for today, but for future generations to come.



"Without this program, I wouldn't be alive."

COVENANT HEALTHCARE GRATEFUL GIVING CAMPAIGN

### YOUR GIFT MATTERS TO MARK

A lively sense of humor is a trademark of Mark's personality. You would never know at one point, he was only given six months to live. A diagnosis of congestive heart failure (CHF) was not conducive to his humor was his nine hospital admissions within 12 months. "I didn't want to go back," he says, and his family, Mark was sent home with a virtual monitoring kit as part of the trial program. His now proudly declares he has stayed out of the hospital for more than 13 months. He is the inspiration for Covenant HealthCare Foundation to purchase more than 40 additional kits for telemonitoring patients with CHF.



## Welcome Robin!

Robin Peabody joined Covenant HealthCare Foundation in January as the Administrative Associate. She is no stranger to customer service and health care. "I came from an oral surgeon's office as a medical receptionist for 7 years, so this is a nice change for me."

In her free time, Robin enjoys volunteering in the community and helping others, and describes this role as "a perfect fit." She is enthusiastic and motivated about the future; "I am looking forward to working with you all to achieve our goals. We can do it!"

Next time you call the Foundation, make sure to say "hello" to Robin. She can also be reached via email at [robin.peabody@chs-mi.com](mailto:robin.peabody@chs-mi.com).



# Dr. Jacob Ninan Educational Oncology Award Winner



Dr. Jacob Ninan practiced oncology locally for nearly four decades. He was a member of the Covenant Medical Group, helping to develop the Covenant Cancer Care Center. The opening of that center on the Covenant Mackinaw campus in 2013 was a proud moment for him. Sadly, Dr. Ninan passed away in 2015 shortly after the Covenant Cancer Care Center was opened.

In honor of Dr. Ninan's years of service and commitment to his patients, Dr. John Kosanovich and the Covenant HealthCare Foundation has established an annual Dr. Jacob Ninan Educational Oncology Award that is given to a staff member enabling that individual to attend an educational conference. 2019 saw two winners of the award, one being Latoya Brown with the Covenant Radiation Center. Latoya traveled to Houston, Texas to attend the MD Anderson Cancer Network Symposium from October 12-13, 2019.

Latoya said she was in shock when she heard that she won, and it came at a perfect time as she was having a rough year. Her boyfriend was diagnosed with cancer in May of 2018, and as a dedicated employee, Latoya never missed a day of work as she supported him through his cancer battle. Latoya credits the team she works with for the support they provided her during this difficult time. As of the writing of this article, her boyfriend is doing well.

Latoya's goal for the conference was to learn how to take better care of oncology patients. One topic she found very informative was a presentation on sepsis, as she had two patients present with this condition before she attended the conference. Latoya was excited to be able to take the knowledge she gained from the conference and share it with her colleagues at the Covenant Radiation Center. Another point of emphasis from the conference was to continue to educating patients throughout the course of their treatment. Patients are given so much information at first that it is easy to forget important information later.

Overall, Latoya said this experience was a blast and that she had an amazing time. Feeling refreshed and motivated when she got home, Latoya said she is still smiling about the trip and all she learned. Congratulations Latoya!



Dr. Michael Sullivan, Vice President of Performance Improvement/Chief Medical Officer and Tracie Hopkins, RN, BSN, CCRN, NRPC, Accreditation and Regulation Administrator (middle left and right) accepted the Top Teaching Hospital Award from The LeapFrog Group on behalf of Covenant HealthCare.

## Covenant HealthCare Earns Top Hospital Award

Nationally recognized for our achievements in patient safety and quality, Covenant HealthCare was named a Top Teaching Hospital, one of the most competitive honors American hospitals can receive. The Top Hospital designation is awarded by The Leapfrog Group, a national watchdog organization of employers and other purchasers focused on health care safety and quality.

The Top Hospital Award comes following Covenant's third consecutive "A" Hospital Safety Grade, also from The Leapfrog Group.

"To be one of only five hospitals in the State of Michigan to receive this honor is quite an achievement," says Dr. Michael Sullivan, Vice President of Performance Improvement/Chief Medical Officer. "At Covenant, the focus is to put patients at the center of everything we do. As part of our organizational culture, safe, quality care is our top priority."

About 2,100 hospitals around the country were considered for the award. Among those, Covenant HealthCare received a Top Teaching distinction. A total of 120 hospitals were selected as Top Hospitals, including:

- 10 Top Children's Hospitals
- 37 Top General Hospitals
- 18 Top Rural Hospitals
- 55 Top Teaching Hospitals

Performance across many areas of hospital care is considered in establishing the qualifications for the award, including infection rates, practices for safer surgery, maternity care, and the hospital's capacity to prevent medication errors. The rigorous standards are defined in each year's Top Hospital Methodology.

To qualify for the Top Hospitals distinction, hospitals must rank top among peers in the 2019 Leapfrog Hospital Survey, which assesses hospital performance on the highest known standards for quality and patient safety and achieve top performance in its category.



# SAVE THE DATE: RED CARPET 2020

## THURSDAY AUGUST 6 AND FRIDAY AUGUST 7

### THURSDAY, AUGUST 6, 2020

**RED CARPET 18-HOLE PAR 3 CHALLENGE** Back by popular demand, this event offers 18 chances at winning 18 amazing prizes! Enjoy light breakfast and the practice range before a shotgun start and 18 holes.

**CRUMPETS & CROQUET** For those who want to be part of the daytime events, but golf is not your cup of tea, join us for a different cup of tea wearing your most festive attire! Women and men will have the chance to enjoy a lively double-elimination croquet tournament, summer refreshments on the lawn, and a delicious lunch.

**RED CARPET PREMIERE** Enjoy a fun-filled evening of gourmet food and casino-style gaming events. Snappy casual dress for this blockbuster bash of blackjack, slot machines, with opportunities for auctions, raffles, door prizes, and more!

### FRIDAY, AUGUST 7, 2020

**PREMIERE GOLF CLASSIC** This popular event features a full breakfast and practice range, followed by a shotgun start. Pick up pointers with your team while playing with a PGA golf professional. Dinner and awards banquet following golf.

For information on how to participate in or sponsor any of the Red Carpet events, call 989.583.7600 or visit [www.covenanthealthcarefoundation.com](http://www.covenanthealthcarefoundation.com)



**BELOW, CLOCKWISE FROM TOP LEFT** Golf Classic participants showed off their skills on the greens; Premiere attendees were all winners with an evening of food and fun; Colorful Crumpets & Croquet teams had a blast! Hole-in-one 18-Hole Par 3 challenge 2019 winner Christopher Germain.







**ABOVE, LEFT TO RIGHT**  
Carrie Schultz and Jon Homan, Major Gifts and Planned Giving Officers.

## HERE FOR YOU!

If you, or anyone you know, would like to receive information as to how to include Covenant HealthCare in a will or trust, please contact Jon Homan or Carrie Schultz at the Covenant HealthCare Foundation at 989.583.7600.



# Canine Comfort Care ...and Coffee

Canine Comfort Care and Coffee event started in early 2020 and have been well received by hospital staff and physicians. Staff can enjoy a hot cup of coffee, provided by the Coffee Clinics and have a brief respite from an otherwise busy day. Dogs offer their amazing ability to capitalize on the human-animal bond and bring comfort to patients and staff. Dogs are non-judgmental and offer unconditional love and acceptance with no pressure to do or say anything. The goal of these meet-and-greet events is to highlight our Canine Therapy teams to staff and provide support for staff members who do not normally benefit from our inpatient rounding.

*If you or someone you know has a certified therapy dog and time to serve, please contact Volunteer Services at [volunteering@chs-mi.com](mailto:volunteering@chs-mi.com).*



## MEANINGFUL GIFT GIVING

# Covenant HealthCare's Gift Shops and Coffee Clinics Give Back

Just what happens to the profits earned by the Gift Shops and Coffee Clinics? This is a question asked by many. The answer? The profits are divided evenly and given to Covenant HealthCare Foundation and Covenant HealthCare Volunteers. Each group then determines the best use of the funds to enhance Hospital operations. This past year, the shops generated a profit of \$188,939 and since 2012 have generated \$938,473! We thank all of you for your patronage and ultimately your support of patients at Covenant HealthCare.







## Patient Ambassadors Enhance the Patient Experience

Volunteer Services is currently recruiting volunteers for many of our inpatient units. Volunteers interact with patients and provide measures to make their stay more comfortable and safe. Volunteers ensure that any fall risks are removed from a patient's room and call lights are answered in a timely manner. A wide variety of duties may be performed by volunteers and excellent opportunity for individuals who like to interact with others and students interested in the medical field. Positions are available at Cooper, Harrison and Mary Free Bed at Covenant.



## High School Volunteer Program

Volunteer Services is now accepting applications for the Summer 2020 High School Volunteer Program. Application deadline is March 31, 2020. Students will be able to volunteer as a patient ambassador as well as serve in opportunities with Pharmacy, Physical Medicine & Rehabilitation, and Emergency Care. We also have non-clinical volunteer areas available such as patient discharges, mail delivery, clerical support, and the gift shops. For more information, call Sarah Knochel, Front Desk & Volunteer Services Manager, 583.6048 or sknochel@chs-mi.com.

Requirement for Covenant HealthCare High School Volunteer Program:

- 16 years of age or older by June 1, 2020
- 3.0 grade point or higher (will be verified)
- Ability to commit 3-4 hours per week for a minimum of 40 hours (by end of August 2019)
- Complete the mandatory orientation (Dates will be communicated to applicants)

### DID YOU KNOW?

Covenant HealthCare has over 40 different service areas with volunteers. Volunteers provide service at many Covenant facilities including the five main campuses, as well as many of the off-site locations. We offer flexible scheduling and a rewarding experience!

#### 2019 VOLUNTEER STATS

**NEW Volunteers: 112**

**Number of Volunteers: 441**

**Volunteer Hours: 81,771**

If you or someone you know is interested volunteering at Covenant, please contact Sarah Knochel, 989.583.6048 – or you can apply online [www.covenanthealthcare.com](http://www.covenanthealthcare.com).

### MARK YOUR CALENDAR...

## Spring Fling is Coming!

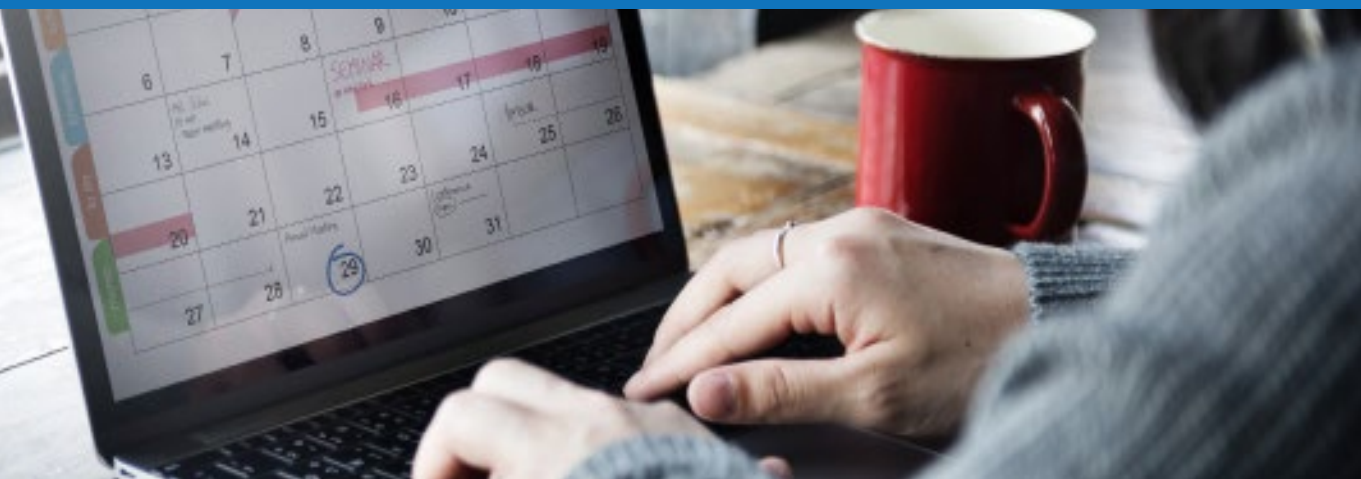


Plans are underway for the Covenant Volunteers' annual Spring Fling. Mark your calendar for May 7 and stop by Covenant Mackinaw (9 am - 2 pm) or Bliss Park (8 am - 5 pm) or to purchase hanging flower baskets and potted plants, for you, a family member or a friend! A variety of local home and garden accent vendors will be on site for your shopping pleasure. Funds raised during Spring Fling will benefit patient care at Covenant HealthCare.

**COVENANT HEALTHCARE FOUNDATION**  
1447 NORTH HARRISON  
SAGINAW, MI 48602

**ADDRESS SERVICE REQUESTED**

## CALENDAR



## COVENANT HEALTHCARE

### FOUNDATION STAFF

**CAROL COTTRELL**  
Director  
583.7601

**RENEE GRAHAM**  
Administrative Specialist  
583.7600

**JON HOMAN**  
Major Gifts & Planned  
Giving Officer  
583.7603

**SARAH KNOCHER**  
Manager Front Desk/  
Volunteer Services  
583.6048

**KAREN LUPLOW**  
Coordinator Front Desk/  
Volunteer Services/  
Covenant Kids  
583.4166

**AIMEE MINARD**  
Corporate Relations Officer  
583.7602

**ROBIN PEABODY**  
Administrative Associate  
583.7604

**CARRIE SCHULTZ**  
Major Gifts & Planned  
Giving Officer  
583.7607

**TIM SCHULTZ**  
Manager Gift Shops  
583.7053

### MARCH- 30 APRIL

COVENANT KIDS WEEK  
WNEM TV5

3

### APRIL

4 **SPRING CRYSLIS: COVENANT KIDS GALA**  
HORIZONS CONFERENCE CENTER, SAGINAW

29 **VOLUNTEER RECOGNITION DINNER**  
HORIZONS CONFERENCE CENTER, SAGINAW

### MAY

7 **ANNUAL SPRING FLING FLOWER SALE**  
BLISS PARK & MACKINAW CAMPUS

### AUGUST

6 **RED CARPET EVENTS:**  
18-HOLE PAR 3 CHALLENGE, CRUMPETS  
& CROQUET & PREMIERE

7 **RED CARPET EVENTS: GOLF CLASSIC**

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