

PHYSICIAN

NEWS BRIEF

News about Covenant HealthCare from the Office of Physician Relations
April 23, 2012

PROGRAMS & SERVICES

Cancer Staging

Effective April 3, Cancer Staging went electronic within Epic. Staging a patient's cancer begins with adding a Cancer problem to the patient's Problem List. Once it has been staged, the cancer stage will be visible in the Problem List across the patient's encounters. If you need assistance, a Workflow Bulletin is available in the HIM Chart Deficiency office (located next to the Physician Lounge on the second floor of the ECC) or you can contact the Help Desk at 583.6014 and an Application Specialist will be contacted.

Physician Engagement Survey Closes April 30

Please don't forget to give us your five-minute curb side consult by completing the Covenant HealthCare Physician Engagement Survey. Here are three convenient ways to access the survey:

- Through Hyperspace: Click on the red "Epic" button in the upper left hand corner. Select "links" and then select "Physician Survey".

- Through www.Covenanthealthcare.com: Select the left upper "Physician tab". Then select "Physician Engagement Survey" in the green box.

- Use any browser and type in the URL: <http://fac.advisory.com/survey/abss/PEI/Covenant/> ID number is your EPIC/ Dictation number, minus the "p" Press "continue" to access survey questions.

Responses are confidential – tabulated in aggregate making it impossible to see individual responses. Access to the survey is open until Monday, April 30. Your feedback is important. Thank you for your time and support.

E-Covenant vs. Epic

Semantics! It is an age old problem of making sure communication is clear and accurate. The meaning intended by the communicator is not always the meaning perceived by the recipient. It appears that some rather unfortunate misunderstandings have occurred from time to time between physicians and our eCovenant team because of how we use the word 'Epic.' When an eCovenant person says 'Epic' they mean the company in Verona, Wisconsin that makes the software we use for our EMR ("Hyperspace"). However, frequently when others use the 'Epic' word, they are frequently referring to the eCovenant team. So if an eCovenant member is trying to explain that Epic (the company) has no plans to fix a particular problem, the physician may be hearing that the eCovenant team is not working on the problem, not realizing that eCovenant is, in fact addressing the matter quite seriously. Therefore, always be sure to clarify which 'Epic' you are referring to when using that simple, four-letter word.

ETC.

Physician Fridays

Physician Friday's takes place 8-10 am each Friday, in the new Physician's Lounge on the second floor of 900 Cooper. There will be eCovenant support specialists present to assist you with any questions with regard to using the Epic EMR at Covenant or in your office. If you would like to speak with an eCovenant representative, and you are unable to attend Physician Fridays, please call Jan Maki at 583.0464 for inpatient or call EMR Support on Vocera at 3.4500.



Extraordinary care for every generation.